

Used Blade Container & Recycling Program — Policy (Australia & New Zealand)

MARTOR Australia supports safer workplaces and better resource recovery. This policy sets out how our **Used Blade Container & Recycling Program** operates for business customers in Australia and New Zealand.

1) Program purpose

To provide a safe, compliant and practical pathway to collect **used MARTOR blades** and return them to MARTOR Australia for **consolidation and metal recycling where feasible**. The program also reduces laceration risk from ad-hoc blade disposal.

2) Who can participate

- **Business customers** in Australia or New Zealand who use **MARTOR** blades in industrial, commercial or domestic trade settings (e.g. manufacturing, logistics, warehousing, construction, retail, food processing).
 - This program is **not for clinical/medical settings**.
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3) What we accept

- **Used MARTOR brand blades only** (all shapes/types used in MARTOR knives, cutters and scrapers).
- Blades must be **non-clinical** and **free from biohazard contamination**.
- Blades should be **clean and dry**. Light residues from normal industrial use are acceptable; do **not** include blades contaminated with hazardous chemicals.

4) What we do not accept

- **Clinical sharps** of any kind (e.g. surgical blades, needles, syringes) or anything labelled/used for medical, skin-penetration or veterinary purposes.
- **Biohazardous or contaminated** items (e.g. blood, body fluids, clinical waste, sharps bins, cytotoxic or pharmaceutical residues).

- Non-blade sharp items (e.g. broken glass, nails), aerosol cans, batteries, e-waste, liquids or powders.

Non-conforming returns will be **refused and returned** to the sender or safely disposed of in accordance with carrier policy and regulation. Any costs incurred are the **customer's responsibility** (see Section 9).

5) How the program works

1. **Purchase a Used Blade Container — MARTOR #9810.**
2. **Fill** the container with **used MARTOR blades only.**
3. When full, **lock/secure the lid.**
4. **Complete the Return Form** (link on this page) so we can identify your account and shipping details.
5. **Send the container back to MARTOR Australia** using a compliant carrier (see Section 8).
6. On **receipt and inspection**, we will supply a **replacement #9810 container at 50% off** the standard price. The cycle can repeat for as long as you have used MARTOR blades to return.

Important: We only process returns that arrive locked/secured, correctly packaged, and containing used **MARTOR** blades.

6) Pricing, GST and charges

- **Replacement container: 50% discount** applied after we receive and inspect your return (one discounted replacement per returned #9810 container).
 - **Freight:** All freight is at the **customer's expense** — this includes **return freight to MARTOR** and **outbound freight for your replacement container.**
 - **GST:** All prices exclude GST unless stated otherwise.
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7) Packaging & labelling for return shipments

Please follow these steps to protect handlers and meet carrier requirements:

A. Prepare the inner container

- Ensure the **#9810 lid is locked** so it cannot reopen in transit.

- Place the #9810 in a secondary bag or sleeve to contain debris.

B. Prepare the outer packaging

- Use a **rigid outer carton** (strong cardboard, plastic or metal).
- Immobilise the #9810 container with void-fill so it **cannot move**.
- Seal the carton securely (reinforced tape on all seams/edges).

C. Describe the contents clearly

- Use a practical description such as “**Used metal blades – non-clinical (packed to prevent puncture)**”.
- Do **not** describe the shipment as **clinical waste** or **medical sharps**.
- Follow your carrier’s lodgement rules and complete any required declarations.

Tip: If your site uses multiple #9810 containers, ship each in its own rigid carton and keep weight manageable for handlers.

8) Compliant carriers and lodgement

- Most carriers will accept **sharp-edged items** if they are **wrapped/protected** and shipped in a **rigid outer**, whereas **used clinical sharps are prohibited**.
 - Choose a service suitable for your packaging and keep a proof of lodgement.
 - You are responsible for ensuring your shipment complies with the carrier’s **conditions of carriage** and any **state/territory laws**.
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9) Inspection on receipt & non-conformance

- We open returns under controlled conditions using PPE.
 - If contents are **non-conforming** (e.g. include clinical sharps, liquids, non-MARTOR blades, or the container is unsecure/damaged), we will **refuse** the return and notify you.
 - **Non-conforming items** will be **returned or disposed of** in line with the carrier’s policies and regulation. **All associated costs are the customer’s responsibility**.
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10) What we do with returned blades

- Returned steel blades are **aggregated** and sent to a **licensed metal recycler where feasible**.
 - Where recycling is not practicable (e.g. contamination), material is **managed and disposed of safely** in accordance with applicable regulations.
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11) Workplace safety & training

Participants should maintain a simple SOP covering:

- Safe blade changes and handling;
- Location and use of #9810 containers;
- Packaging and shipping steps in Sections 7–8;
- PPE requirements and incident reporting.

Toolbox talk resources are available from MARTOR Australia on request.

12) Limitations, liability & indemnity

- MARTOR Australia's role is limited to receiving eligible returns, arranging recycling/disposal as described, and supplying discounted replacement containers.
 - MARTOR Australia is **not** a transporter, waste broker or clinical waste processor.
 - Participation in this program does **not** transfer your WHS duties. You remain responsible for safe handling, packing and lawful transport until delivery to us.
 - To the maximum extent permitted by law, MARTOR Australia is not liable for costs, losses or penalties arising from non-compliant or misdeclared shipments. You agree to indemnify MARTOR Australia for any such costs.
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13) Privacy

Contact and shipment details collected for this program are used only to identify returns, issue replacements and support program administration, in line with our Privacy Policy.
